[illegible]

[illegible]

[illegible]

[illegible] 1823 [illegible]

2. [illegible] 20 [illegible] 104 [illegible]

[illegible]

3. [illegible] 397 [illegible] 7(1)(a)(ii) [illegible]

(a) [illegible][1] [illegible]

(b) [illegible] —

(i) [illegible]

(ii) [illegible]

(iii) [illegible]

(iv) [illegible]

---

[1] [illegible]

(v) [illegible]

(c) [illegible]

(d) [illegible]

4. [illegible] 100 [illegible]

[illegible]

5. [illegible] **25** [illegible]

6. [illegible] 99% [illegible] 90% [illegible] (a) [illegible] 1823 [illegible] (b) [illegible] 1823 [illegible] 1823 [illegible]

7. [illegible]

[illegible]1. [illegible]

	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
1.	[illegible]	•			
2.	[illegible]	•			
3.	[illegible]	•			
4.	[illegible]	•			
5.	[illegible]	•			
6.	[illegible]	•			
7.	[illegible]	•			
8.	[illegible]	•	•		
9.	[illegible]	•	•	•	•
10.	[illegible]	•	•		•
11.	[illegible]	•			
12.	[illegible]	•			
13.	[illegible]	•			
14.	[illegible]	•	•		
15.	[illegible]	•			
16.	[illegible]	•			
17.	[illegible]	•			
18.	[illegible]	•			
19.	[illegible]	•			
20.	[illegible]	•	•	•	•

[illegible]

8. [illegible][2][illegible][3][illegible][4][illegible]

9. [illegible]1823[illegible]**2**[illegible]1823[illegible]

[illegible]2. [illegible]

[2] *[illegible]*
[3] *[illegible]*
[4] *[illegible]*

[illegible]	[illegible]	**2004[illegible]** **([illegible])**	**2005[illegible]** **([illegible])**	**2006[illegible]** **([illegible])**	**2007[illegible]** **([illegible])**
[illegible]	**1823**	4,238 (4%)	6,625 (4%)	6,795 (3%)	7,647 (3%)
	[illegible]	9,946 (8%)	8,431 (5%)	11,191 (5%)	12,477 (6%)
	[illegible] **(1823 : [illegible])**	1 : 3	1 : 2.3	1 : 2.6	1 : 2.6
[illegible]	**1823**	20,067 (17%)	33,414 (18%)	61,939 (28%)	77,072 (33%)
	[illegible]	78,659 (67%)	128,617 (71%)	134,329 (61%)	125,749 (54%)
	[illegible] **(1823 : [illegible])**	1 : 4.9	1 : 4.8	1 : 3.2	1 : 2.6
[illegible]	**1823**	2,127 (2%)	2,718 (1%)	4,352 (2%)	4,874 (2%)
	[illegible]	2,969 (2%)	2,724 (1%)	2,508 (1%)	3,378 (2%)
[illegible]		**118,006 (100%)**	**182,529 (100%)**	**221,114 (100%)**	**231,197 (100%)**

[illegible]

[illegible]

10. [illegible] 180 [illegible] 310 [illegible]

11. [illegible] 23 [illegible]

12. [illegible] 109 [illegible]

[illegible]

13. [illegible] 12 [illegible] 80% [illegible] 62% [illegible] 78% [illegible] 90% [illegible] 10% [illegible]

14. [illegible]

[illegible]

15. [illegible]

16. [illegible]

(a) [illegible]

(b) [illegible]

(c) [illegible]

(d) [illegible]

(e) [illegible]

17. [illegible]

[illegible]

18. [illegible]

19. [illegible]

20. [illegible]

(a) [illegible]

(b) [illegible]

(c) [illegible]

(d) [illegible] 14 [illegible][5] [illegible] 14 [illegible]

21. [illegible]

22. [illegible]

23. [illegible] **25** [illegible]

[illegible]

[5] [illegible]

24. [illegible] 5% [illegible] 10,545 [illegible]

25. [illegible]

26. [illegible]

[illegible]

[illegible]

27. [illegible] 10,000 [illegible] **13** [illegible] 58 [illegible] 21 [illegible][6] [illegible]

28. [illegible] 20 [illegible]

29. [illegible] 1823 [illegible] 1823 [illegible]

[illegible]

30. [illegible]

31. [illegible]

[6] *[illegible] http://tel.directory.gov.hk/index_CHI.html*[illegible]

[illegible]

32. [illegible]

33. [illegible] **26** [illegible]

[illegible]

34. [illegible] **11** [illegible]

35. [illegible] **7** [illegible]

[illegible]

[illegible]

36. [illegible] 14 [illegible] **20(d)** [illegible] 14 [illegible]

37. [illegible] **20(d)** [illegible]

[illegible]

38. [illegible]

[illegible]

39. [illegible]

[illegible]

40. [illegible]

[illegible]

41. [illegible]

[illegible]

42. [illegible]

[illegible]

43. [illegible]

44. [illegible]

45. [illegible]

46. [illegible] 1823 [illegible]

[illegible]

47. [illegible]

48. [illegible] **13** [illegible] **27** [illegible]

49. [illegible]

50. [illegible]

51. [illegible]

52. [illegible]

[illegible]

53. [illegible]

[illegible]

(1) [illegible]

[illegible]

[illegible]

[illegible]

[illegible]

(2) [illegible]

(3) [illegible]

[illegible]

(4) [illegible]

[illegible]

(5) [illegible] 14 [illegible]

[illegible]

(6) [illegible]

[illegible]

(7) [illegible]

(8) [illegible]

[illegible]

(9) [illegible]

[illegible]

(10) [illegible]

(11) [illegible]

(12) [illegible]

[illegible]

(13) [illegible]

[illegible]

(14) [illegible]

(15) [illegible]

54. [illegible]

[illegible]

55. [illegible] 20 [illegible]

56. [illegible] **5.11** [illegible]

57. [illegible] **53(1)** [illegible] 20 [illegible]

58. [illegible] (Citizen’s Easy Link) [illegible]

59. [illegible] **53(1)** [illegible] / [illegible]

60. [illegible]

[illegible]

61. [illegible] 1823 [illegible]

62. [illegible]

63. [illegible] Integrated Call Centre [illegible]

64. [illegible]

65. [illegible]

66. [illegible]

[illegible]

67. [illegible]

[illegible]

□□□□	□□	□□/□□/□□	□□/□□	□□
2001	□□□□□□□	□□	1. 2923 5050	
		□□□□ (□□□□□□□□□□□)	2. 2868 0000	
		□□□□□□	3. enquiries@fehd.gov.hk	
		□□□□□□□□	4. cleanhongkong@fehd.gov.hk	
2001	□□□*	□□□□ (□□□□□□□□□□□)	5. 2804 2600	
		□□ – □□□□□□□□□□□ □□ – □□□□□□□□□□□ □□ – □□□□□□□ □□□□□	6. 2824 0399 7. 2397 8046 8. 2381 3799 9. 2824 0433	□□□□□□□□□□□□□□ □□□□□□
		□□	10. tdenq@td.gov.hk	
2001	□□□	□□□□□□□□□	11. 2626 1616	
		□□□□□□□□□□□□□□□□□□□□□□	12. 2626 1313	
		□□□□	13. 2626 1234	
		□□□□□□□□	14. 2626 1579	
		□□□□□□	15. 2626 1642	
		□□□□□□	16. 2626 1257	
		□□□□□□	17. 2626 1270	
		□□□□	18. 2135 2416	
		□□	19. 2626 1085	
		□□□□□□	20. 2626 1382	
		□□□□□□	21. 2626 1551	
		□□□□□□	22. 2626 1482	
		□□□□□□□□□□	23. 2626 1566	
		□□□□	24. 2626 1700	
		□□□□	25. 2135 2525	
2001	□□□*	□□□□	26. 2926 4111	
		□□	27. 2714 1111	
		□□	28. 2923 7777	
		□□□□□□	29. 2927 4444	
		□□□	30. 2926 4222	
		□□□	31. 2388 9765	
		□□□	32. 8102 6686	
		□□□□□□	33. 2495 1155	
		□□ (□□)	34. enquiry@hyd.gov.hk	
		□□ (□□)	35. complaint@hyd.gov.hk	
		□□ (□□□□□□□□□□□□□□□□□□)	36. 2714 5216 37. 2187 2243 38-67. □□□□□□□□□ 30 □□□□□	□□□□□□□□□□□□□□ □□□□□□□□□□
2001	□□□□□	□□□□	68. 2882 8011	
2002	□□□□□□□□*	□□□□	69. 2414 5555	

* □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□
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		□□□□ (□□□□□□□□□□□)	70. 2603 4567	
		□□□□□□□□□	71. 2921 0208	
		□□□□□□□□□	72. 3150 1234	
		□□	73. enquiries@lcsd.gov.hk	
2002	□□□□□	(□□)	-	-
2002	□□□	□□□□	74. 2815 0908	
		□□□□ (□□□□□□□□□□□)	75. 2542 3711	
2002	□□□□□□□	□□□□ (□□□□□□□□□□□)	76. 2708 8885	
		□□□□□□	77. 2362 3257	
2002	□□□□□□□	□□□□	78. 2885 5888 79. 2762 5165	
2002	□□□□□□□	□□□□	80. 2152 0111	
		□□□□ (□□□□□□□□□□□)	81. 2152 2152	
2002	□□□□□□□	□□□□ (□□□□□□□□□□□)	82. 2802 2345	
		□□□□□□	83. 3142 2277	
2002	□□□	□□ (□□□□□□□□□□□)	84. 2921 2222	□□□□□□□□□□□□□□
2003	□□□	□□□□	85. 2867 3628	
2004	□□□	□□□□	86. 2717 1771	□□□□□□□□□□□□□□□
2005	□□□□□	□□□□ (□□□□□□□□□□□)	87. 2234 9933	
		□□	88. 2867 2600 89. 2867 2604	
		□□□□	90. 2867 4582 91. 2867 4579 92. 2867 4581 93. 2867 4580 94. 2867 4584	
		□□□□	95. 2867 2584 96. 2867 2571	
2006	□□□□□□□□□□□	□□□□□□□□□□□□□	97. 183 5500	
		□□	98. enquiry@1835500.gov.hk	
2007	□□□□□□□□	□□□□□□□	99. 2961 8823	
2007	□□□□□	□□□□ (□□□□□□□□□□□)	100. 3150 0000	
2007	□□□	□□□□□□	101. 2300 1110	□□□□□□□□
2008	□□□□□	□□□□□□□□□□□□□□□□□□	102. 2343 2255	

-	[illegible]	[illegible]	103. 2107 9955	[illegible]#
		[illegible]	104. 2591 6690	[illegible]#

[illegible]

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